

- My recipient did not receive the e-Gift Card. What should I do?

Please have the recipient check all spam and promotions folders first.

If you need the e-Gift Card re-sent, please call our Team at 703-519-3776 or email us at chefmichelle@bastillerestaurant.com

- Where can I purchase a Gift Card?

[bastillerestaurante-giftcard](#)

[703-519-3776](tel:703-519-3776)

[At Bastille Brasserie & Bar location](#)

- How do I contact the Team about my order?

Call our Team at [703-519-3776](tel:703-519-3776) or email at reservations@bastillerestaurant.com

- Can one use more than one Gift Card at a time?

Yes. You may use multiple gift cards to pay for your bill. Please note - a maximum of two (2) gift cards may be used at any one time, and a maximum of \$500 may be applied to final payments of contracted events.

- Can you replace my physical Bastille Gift Card if it is lost or stolen?

Please protect your physical Gift Card like cash because it cannot be replaced if lost or stolen. E-Gift Cards can be researched and replaced, unless they have already been used or redeemed in any way.

- Can I use my e-Gift Card or physical gift certificate to pay for private parties?

Bastille Gift Cards will be accepted for payments of private parties up to \$500. Gift Cards cannot be used towards deposits, but for final payment only.

- Can I use my Bastille e-Gift Card or physical gift certificate for delivery?

Bastille e-Gift Cards and physical certificates are not valid on any orders placed through our third-party delivery service, ChowNow.

- What are the provisions of the Bastille Brasserie & Bar Gift Card?

Please present this e-gift card or physical gift certificate for food, beverage, tax and gratuity at Le Coq LLC. - Bastille Brasserie & Bar. Purchases will be deducted from the e-Gift card or certificate until the value reaches zero. The card or certificate cannot be

redeemed for cash, except where required by law, and cannot be replaced if lost or stolen. This e-Gift card or gift certificate is not valid toward diner rewards when used.

This e-Gift card or physical certificate is valid towards pick up orders that are placed directly through Bastille Brasserie & Bar. Le Coq LLC. - Bastille Brasserie & Bar Gift Cards will be accepted for payments of private parties up to \$500. E-Gift Cards or physical gift certificates cannot be used towards deposits, but for final payment only. Le Coq LLC - Bastille e-Gift Cards are valid the same day as purchased. The e-Gift card has no maintenance or non-usage fees. Protect this card like cash. Le Coq LLC. - Bastille Brasserie & Bar is not responsible for gift cards sold on unauthorized sites or secondary markets. Le Coq LLC. - Bastille Brasserie & Bar reserves the right to refuse to honor a gift card when there is reason to believe that the gift card was obtained fraudulently without verifiable proof that the transaction occurred through Le Coq LLC – Bastille Brasserie & Bar directly.